

IT and Data Security Incident Reporting Form

1. Contact Information

Full name: Job title:

Section/Department:

Work phone:

Mobile phone:

E-mail address:

Additional Contact Information:

2. Type of Incident *{Insert X on all that apply}*

Account Compromise (e.g., Lost Password)

Denial-of-Service (Including Distributed)

Malicious Code (e.g., Virus, Worm, Trojan)

Misuse of Systems (e.g., Acceptable Use)

Reconnaissance (e.g., Scanning, Probing)

Power outage

System unavailable

Social Engineering (e.g., Phishing, Scams)

Technical Vulnerability (e.g., 0-day Attacks)

Theft/Loss of Equipment or Media

Unauthorized Access (e.g., Systems, Devices)

Other (please describe below)

Description of Incident:

3. Scope of Incident *{Insert X on all that apply}*

Critical (e.g., Affects Society-Wide Information Resources)

High (e.g., Affects Entire Network or Critical Business or Mission Systems)

Medium (e.g., Affects Network Infrastructure, Servers, or Admin Accounts)

Low (e.g., Affects Workstations or User Accounts Only)

Unknown/Other *{Please Describe Below}*

NOTE: All incidents deemed critical or high require additional notification by phone.

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Estimated Quantity of Systems	
Affected: Estimated Quantity of Users	
Affected: <i>(Parties Involved or Affected: (e.g., Vendors, Contractors, Partners))</i>	
Third Parties Involved or Affected: <i>(e.g., Vendors, Contractors, Partners)</i>	
<i>Additional Scope Information:</i>	

4. Impact of Incident <i>(Insert X on all that apply)</i>			
<input type="checkbox"/>	Loss of Access to Services	<input type="checkbox"/>	Propagation to Other Networks
<input type="checkbox"/>	Loss of Productivity	<input type="checkbox"/>	Unauthorized Disclosure of Information
<input type="checkbox"/>	Loss of Reputation	<input type="checkbox"/>	Unauthorized Modification of Information
<input type="checkbox"/>	Loss of Revenue Information	<input type="checkbox"/>	Unknown/Other <i>(Please describe below)</i>
<i>Additional Impact Information:</i>			

5. Sensitivity of Affected Data/Information <i>(Insert X on all that apply)</i>			
<input type="checkbox"/>	Critical Information	<input type="checkbox"/>	Personally Identifiable Information
<input type="checkbox"/>	(PII) Non-Critical Information	<input type="checkbox"/>	Intellectual/Copyrighted Information
<input type="checkbox"/>	Information	<input type="checkbox"/>	Critical Infrastructure/Key Resources
<input type="checkbox"/>	Publicly Available Information	<input type="checkbox"/>	Critical Infrastructure/Key Resources
<input type="checkbox"/>	Financial Information	<input type="checkbox"/>	Unknown/Other <i>(Please Describe Below)</i>
Data Encrypted? <i>(If not affected)</i>			
Quantity of Information Affected: <i>(e.g., File Sizes, Number of Records)</i>			

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Additional Affected Data Information:

6. Systems Affected by Incident *(Provide as much detail if relevant and if possible)*

Attack Sources *(e.g., IP Address, Port):*

Attack Destinations *(e.g., IP address, Port):*

IP Addresses of Affected Systems:

Domain Names of Affected Systems:

Primary Functions of Affected Systems:
(e.g., Web Server, Domain Controller)

Operating Systems of Affected Systems:
(e.g., Version, Service Pack, Configuration)

Patch Level of Affected Systems:
(e.g., Latest Patches Loaded, Hotfixes)

Security Software Loaded on Affected Systems:
(e.g., Anti-Virus, Anti-Spyware, Firewall, Versions, Date of Latest Definitions)

Physical Location of Affected Systems:
(e.g., State, City, Building, Room, Desk)

Additional System Details:

7. Users Affected by Incident *(Provide as much detail as possible)*

Names and Job Titles of Affected Users:

System Access Levels or Rights of Affected Users:
(e.g., regular User, Domain Administrator, Root)

Additional User Details:

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8. Timeline of Incident *(Provide as much detail as possible)*

a. Date and Time When First Detected, Discovered, or Was Notified About the Incident:	
b. Date and Time When the Actual Incident Occurred: <i>(Estimate If Exact Date and Time Unknown)</i>	
c. Date and Time When The Incident Was Contained or When All Affected Systems or Functions Were Restored: <i>(Use Latest Date and Time)</i>	
Elapsed Time Between the Incident and Discovery: <i>(e.g., Difference Between a. and b. Above)</i>	
Elapsed Time Between the Discovery and Restoration: <i>(e.g., Difference Between a. and c. Above)</i>	
<i>Detailed Incident Timeline:</i>	

9. Remediation of Incident *(Provide as much detail as possible)*

Actions Taken To Identify Affected Resources:	
Actions Taken to Remediate Incident:	
Actions Planned to Prevent Similar Incidents:	
<i>Additional Remediation Details:</i>	